

Empathically Treating Diverse Populations

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Learning Objectives

- Verbalize recommended treatment interventions for diverse populations
- Identify tobacco treatment disparities amongst diverse populations
- Define Cultural Competency
- Demonstrate the ability to elicit cultural influences that may factor into a patient's treatment plan



USPHS Recommendations

Counseling and medication effective for use with *all* tobacco users

- Exceptions
 - Medication Contraindications
 - Specific Populations (adolescents, pregnant smokers, lights smokers, smokeless tobacco users)



Cultural Changes in US

United States Becoming More Culturally and Ethnically Diverse

US Census Bureau Projections



Role of Technology in Cultural Changes





Cultural Minority Tobacco Use - 2010





Center for Disease Control and Prevention (September 9, 2011). Vital Signs: Current Cigarette Smoking Among Adults Aged ≥18 Years — United States, 2005–2010. *Morbidity and Mortality Weekly Report*, vol. 60. Retrieved from http://www.cdc.gov/mmwr/pdf/wk/m **Cultural Disparities**

Health Care

Tobacco Cessation

- Access to Healthcare
- Quality of Care
- Health Disparities

- Access to Treatment
- Evidenced Based Interventions
- Quit Attempts
- Abstinence Rates



Unequal Treatment (2003)

• Extensive examination of health care disparities

- Recommendations
 - Systemic Level
 - Individual Level



Cultural Competence

Awareness of cultural assumptions and biases

 Knowledge and understanding of other cultures backgrounds and differences

 Ability to employ this knowledge and insight to communicate cross-culturally



Becoming Culturally Competent

Cultural self-awareness

Cultural vs. Personal

- Personal culturally shaped values
- Conscious/Unconscious biases





Bias Activity & Resources

<u>Activity</u>

Pregnant Smokers

- What biases might public hold towards this population?
- If they are aware of these biases, how might this influence your relationship when they come to try to quit smoking?



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Special Population Resources



Scout. Miele, AM. Bradford, JB., Perry, D. 2007. Running an LGBT Smoking Treatment Group.





How to Run a Culturally Competent LGBT Smoking Treatment Group

WINNING THE FIGHT AGAINST TOBACCO



Pathways to Freedom was produced in partnership with key segments of the African-American community, including churches, service organizations, and educational institutions.



The Fenway Institute, Boston, MA

Culturally Empathic Learning

- Three Tasks
- Exploring Meaning

Social Context & Review of Systems

Negotiation



Empathic Strategies

Motivational Interviewing

- Effective across cultures
- Meeting patient to resolve ambivalence
- OARS
- Non-judgmental approach

Are we Dancing or are we Wrestling?



Review

- Recommendations
- Disparities
- Cultural Competency
 - Awareness
 - Knowledge
 - Empathic Skills



References

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