



Basis for Calculating Amounts Charged to Patients

Mayo Clinic and its affiliated hospitals use the look-back method to determine the amounts generally billed to individuals who have insurance covering emergency or other medically necessary care (AGB). The AGB percentages, effective January 1, 2018, for each of our hospital facilities are listed below.

The AGB percentages were calculated using all claims allowed by both private pay insurers, including Medicare Advantage and traditional Medicare, for inpatient and outpatient services from December 1, 2016 through December 1, 2017. Total expected payment from allowed claims was divided by the total billed charges for the same claims. The AGB percentages will be updated annually.

Patients determined to be eligible for financial assistance will not be charged more than AGB for emergency or other medically necessary care. Eligible patients with insurance coverage will not be personally responsible to pay more than AGB after all payments by the health insurer have been applied.

AGB Percentage By Hospital Facility

Facility	Percentage
Mayo Clinic Hospital — Rochester	60%
Mayo Clinic Hospital, Phoenix, Arizona	47%
Mayo Clinic Hospital, Jacksonville, Florida	38%
Mayo Clinic Health System in Albert Lea and Austin — Albert Lea	58%
Fountain Centers in Albert Lea	86%
Mayo Clinic Health System in Albert Lea and Austin — Austin	54%
Mayo Clinic Health System in Cannon Falls	69%
Mayo Clinic Health System — Chippewa Valley in Bloomer	70%
Mayo Clinic Health System in Eau Claire — Luther Campus	51%
Mayo Clinic Health System in Fairmont	51%
Mayo Clinic Health System Franciscan Healthcare — La Crosse	53%
Mayo Clinic Health System Franciscan Healthcare in Sparta	74%
Mayo Clinic Health System Lake City	68%
Mayo Clinic Health System in Mankato	57%
Mayo Clinic Health System in New Prague	64%
Mayo Clinic Health System — Northland in Barron	65%
Mayo Clinic Health System — Oakridge in Osseo	74%
Mayo Clinic Health System — Red Cedar in Menomonie	61%
Mayo Clinic Health System in Red Wing	51%
Mayo Clinic Health System in Springfield	78%
Mayo Clinic Health System in St. James	71%
Mayo Clinic Health System in Waseca	66%
Mayo Clinic Health System in Waycross, Inc.	38%