As a valued member of the Mayo Clinic Medallion Program, we are pleased to extend a special invitation for a distinctive medical support program. A companion program to Medallion, Mayo Clinic Preferred Response offers members peace of mind with 24/7 access to unparalleled medical expertise and extraordinary personalized service in their time of need – anywhere in the world. Mayo Clinic Preferred Response includes a variety of services to ensure member health and well-being:

**24/7 MEDICAL SUPPORT AND TRIAGE SERVICES**
A single phone call connects you to experienced Mayo Clinic professionals for symptom triage guidance, medical assistance and health information—anytime, anywhere.

**PRE-TRIP TRAVEL PLANNING**
To help prepare you for your travels—domestically or internationally—we can prepare customized pre-trip plans that provide information and contacts for medical facilities and physicians in the areas based on your specific itinerary. We can also help identify potential health risks and other relevant travel advisories, including any immunization and medication recommendations, based on your plans.

**COORDINATION OF LOCAL MEDICAL CARE**
As necessary, Mayo Clinic can help you identify an appropriate physician or medical facility in your local area to assist you with your medical needs (e.g., illness or injury). In some cases, this may involve domestic and/or international transport.

**MAYO CLINIC APPOINTMENT ASSISTANCE**
Our team is available to assist you with medical appointments should you need to be seen by a Mayo Clinic physician at one of the U.S.-based Mayo Clinic facilities.

**MEDICAL EVACUATION COORDINATION**
In the event of a serious illness, injury or accident away from home, domestically or internationally, an experienced team will provide appropriate air medical transportation to the hospital of your choice.*

Annual membership fees are specially discounted for Medallion members, and include all of the services described above. An individual membership is $720 per year, and family memberships are $900 a year. This reflects an outstanding value considering that the cost of a domestic air medical transport is typically in the tens of thousands of dollars, and an international transport can exceed $100,000.

*Members must be hospitalized more than 150 miles from their home address.

To learn more, contact us at

**507.255.8536**
(within the United States)

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