Why a Personal Emergency Response System?

When you experience a fall, medical issue, or other emergency, every second counts. If you are alone, delayed medical care can jeopardize your recovery and your independence! A Personal Emergency Response System provides simple, fast access to help 24 hours a day, 365 days a year.

Helping you live more independently

» Continue living in the comfort of your own home
» Get prompt, caring assistance – 24 hours a day, 365 days a year
» Increase peace of mind for you and your family

For more information on Personal Emergency Response Systems call the Mayo Clinic Store

Locations

Mayo Clinic
Rochester, Minnesota
507-255-6908

Mayo Clinic Store Flower of Hope
5881 East Mayo Blvd. | Phoenix, Arizona
480-342-4830

Mayo Clinic Health System in Albert Lea
404 West Fountain Street | Albert Lea, Minnesota
507-377-5913

Mayo Clinic Health System in Austin
1000 First Drive NW | Austin, Minnesota
507-434-1266

Mayo Clinic Health System in Eau Claire
1400 Bellinger Street | Eau Claire, Wisconsin
715-638-1815

Mayo Clinic Health System in Fairmont
800 Medical Center Drive | Fairmont, Minnesota
507-238-5133

Mayo Clinic Health System in La Crosse
700 West Avenue South | La Crosse, Wisconsin
608-392-9797

Mayo Clinic Health System in Mankato
1400 Madison Ave., Suite 100A | Mankato, Minnesota
507-594 2689

MAYO CLINIC STORE
888-303-9354

Mayo Clinic Store offers thousands of products to make at-home care easier. Products can be shipped conveniently and confidentially to your home. To request products by mail or receive a catalog, please call toll-free.

Proceeds from products purchased support medical research and education at Mayo Clinic.

MAYO CLINIC | mayoclinic.org

©2018 Mayo Foundation for Medical Education and Research. All rights reserved. MAYO, MAYO CLINIC and the triple-shield Mayo logo are trademarks and service marks of MFMER.
IN-THE-HOME SOLUTIONS

HomeSafe Standard
The Standard Lifeline Service is our most economical medical alert system. It features a discreet, waterproof Personal Help Button that you wear around your neck as an adjustable medical alert necklace or on your wrist as a medical alert bracelet – whichever they prefer.

The Standard Lifeline Service includes a Communicator, a Slimline Personal Help Button, and 24/7 access to our U.S.-based Response Center.

HomeSafe with AutoAlert
This proven medical alert service with AutoAlert can automatically call for help if it detects a fall. Even if you can’t push the button yourself.

Lifeline with AutoAlert provides an added layer of protection by automatically placing a call for help if it detects a fall and you can’t push your button. Auto Alert is designed to get you fast access to help even if you are disoriented, immobilized, or unconscious.

» More than 300,000 seniors have relied on it to feel safe at home.
» An excellent choice for those with a history, risk, or fear of falling.
» Detects more than 95% of true falls and minimizes false alarms.
» Waterproof help button.

HOW IT WORKS

1. Summon help
With a simple push of the help button – tucked discreetly inside your clothes or worn outside – you’re connected to a Response Center. The AutoAlert feature automatically calls for help if you fall and can’t push your button.

2. Hear a reassuring voice
A caring Response Associate will quickly access your personal profile and assess the situation.

3. Know help is on the way
Our Associate contacts a neighbor, loved one, or emergency services – based on your preferences – and will follow up to make sure help has arrived.

*Products and services not available at all locations.