Mayo Clinic Express Care Online

Quick, convenient online care for common health concerns

1 HOUR Response

365 DAYS A YEAR
NOT FEELING WELL? NEED TO BE SEEN TODAY OR TOMORROW?

Mayo Clinic Express Care Online offers quick, convenient care for 14 common conditions to patients age 18 months through 75 years, unless otherwise noted. Connect to the care you need 24/7, 365 days a year.

WHAT DO YOU DO?

• Log into Patient Online Services at www.mayoclinic.org/onlineservices or use the Mayo Clinic App
• Answer a diagnostic questionnaire for one of the 14 health concerns
• Submit your questionnaire securely to your local Mayo Clinic team

HOURS OF SERVICE

Mayo Clinic Express Care Online is staffed from 8 a.m. to 7 p.m. every day. You’ll receive a response within 1 hour when you submit your questionnaire during these hours. If you submit after hours, you’ll be contacted by 9 a.m. the next day.

WHAT CONDITIONS CAN BE TREATED?

• Allergies
• Cold (upper respiratory illness)
• Cold sores
• Influenza
• Lice
• Oral contraceptives (new prescriptions only, females age 18 through 34 years)
• Pink eye (conjunctivitis)
• Sinus symptoms (sinusitis)
• Smoking cessation (age 18 and older)
• Sore throat
• Sunburn
• Tick exposure
• Urinary tract infections (females only, age 12 through 75 years)
• Vaginal yeast infection (females age 18 through 65 years)

WHO CAN USE MAYO CLINIC EXPRESS CARE ONLINE?

Mayo Clinic patients in Minnesota, Wisconsin, and Iowa. Check with your insurance provider to determine your coverage of the $49 cost.

Need a Patient Online Services account?
Go to www.mayoclinic.org/onlineservices to sign up.