Mayo School of Continuous Professional Development

Teaching Quality Improvement and Patient Safety in Health Professions Education

May 7-8, 2012
Mayo Clinic, Phillips Hall
Rochester, MN

Register Online at: http://www.mayo.edu/cme

You are invited to contribute to the content of this year’s program by submitting an abstract for short presentation. Deadlines for abstracts is February 15, 2012.

This program is supported, in part, by educational grants from the Josiah Macy Jr. Foundation, in accordance with ACCME Standards.
Course Description
This two-day, train-the-trainer workshop will address the need to integrate quality improvement and safety into medical education. Designed for health profession educators, this workshop will disseminate the knowledge and tools necessary to successfully implement QI and safety education in undergraduate medical education (UME) graduate medical education (GME), continuing medical education (CME), and allied health schools.

Course Learning Objectives
Upon conclusion of this program, participants should be able to:
• Summarize basic theory and tools used in quality improvement (QI) projects.
• Select appropriate methods to conduct a needs assessment of learners.
• Choose learner-centered teaching methods to produce active learning environments.
• Integrate quality improvement methods or safety projects with existing curricula.
• Create or choose assessment methodologies that measure results of QI training.
• Identify methods to facilitate learner engagement in quality improvement/safety programs.
• Prepare and implement a plan to produce quality improvement/patient safety training.

Intended Audience
Health Professions Educators who plan curricula for medical students, allied health students/staff, residents, or practicing physicians are the target audience. While there will be a core curriculum applicable to all learner groups, breakout sessions are geared to the specific needs of each group as identified by a pre-course needs assessment survey.

Abstracts
Please submit your abstracts for poster presentation at this year’s conference. Any programmatic or scientific abstracts relevant to all topics relating to quality improvement and patient safety education are welcome. Abstracts drawn from previously published materials will also be considered. Submit your abstract by February 15, 2012. Details regarding the session and abstract submission can be found at http://www.mayo.edu/cme/quality-2012R926.

Date and Location
The Teaching Quality Improvement and Patient Safety in Health Professions Education course will be held May 7-8, 2012. Course headquarters will be located in Phillips Hall on the first floor of the Siebens Medical Education Building, Mayo Clinic, 100 Second Avenue Southwest, Rochester, Minnesota. Meeting facilities are easily accessible by skyway and pedestrian subway, which connect Mayo Clinic to shops, restaurants, and hotels.

Travel
Rochester, Minnesota, is a friendly city that greets thousands of visitors from around the world each year. The city is serviced by a modern international airport with multiple flights daily via American or Northwest Airlines. Access to and from the airport is provided by taxi, shuttle service, and rental car. The airport is located approximately 10 miles from the Mayo Clinic campus.

Mayo Clinic’s appointed travel company, Ultramar Travel, is available to assist with your travel arrangements. To make your reservation, phone Ultramar Travel toll-free at 1-866-629-6885.
Travel - continued

Note to Travelers: Several cities in the United States are named Rochester. When you make airline reservations and check your baggage, be sure that your destination is Rochester, Minnesota (RST) and that your baggage has been properly tagged.

Travel arrangements are the sole responsibility of the individual registrant.

Registration
To register online, visit http://www.mayo.edu/cme/quality-2012R926 or complete the attached registration form and return by mail or fax. The registration fee includes tuition, comprehensive course syllabus, continental breakfasts, and break refreshments. Although it is not Mayo School of Continuous Professional Development (CPD) policy to limit the number of registrants for a course, conference room facilities for this course necessitate an enrollment capacity of 60 participants per workshop; therefore, early registration is advised. A letter of confirmation will be sent upon receipt of payment and completed registration form. Please present the confirmation letter when checking in at the meeting registration desk.

For additional information, contact:
Mayo School of Continuous Professional Development
200 First Street SW, Plummer 2-60, Rochester, MN 55905

Website: http://www.mayo.edu/cme/quality-2012R926
E-mail: cme@mayo.edu
Phone: 800-323-2688 or 507-284-2509
Fax: 507-284-0532

Cancellation Policy
If you cancel your participation in this course, your registration fee, less a $75 administrative fee, will be refunded when written notification is received by Mayo School of CPD 14 days prior to the course date, April 23, 2012, (fax#: 507-284-0532). No refunds will be made on or after 14 days prior to the course date. Canceled registrations are non-transferable.

Mayo School of CPD reserves the right to cancel or postpone any course due to unforeseen circumstances. In the unlikely event Mayo School of CPD must cancel or postpone this course, Mayo School of CPD will refund the registration fee, but is not responsible for any related costs, charges, or expenses to participants, including fees assessed by airline/travel/lodging agencies.

Credit
College of Medicine, Mayo Clinic, is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. College of Medicine, Mayo Clinic, designates this educational activity for a maximum of 12.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Other Health Care Professionals – A certificate of attendance will be provided to other health care professionals for requesting credits in accordance with state nursing boards, specialty societies, or other professional associations.

Educational Grants
This program is supported, in part, by educational grants from the Josiah Macy Jr. Foundation, in accordance with ACCME Standards.
Lodging Accommodations

The hotels listed below are connected by skyway and pedestrian subway to conference facilities, downtown shops, and restaurants. You may wish to visit the Rochester Convention and Visitors Bureau website (www.rochestercvb.org) and/or www.rochester411.com for additional accommodation options and area information.

Hilton Garden Inn  Kahler Grand Hotel
225 South Broadway  20 Second Avenue SW
800-445-8667 or 507-285-1234  800-533-1655 or 507-282-2581

DoubleTree Hotel  Rochester Marriott Hotel
150 South Broadway  101 First Avenue SW
507-281-8000  877-623-7775 or 507-280-6000

Kahler Inn and Suites  Holiday Inn City Centre
9 Third Avenue NW  220 South Broadway
800-533-1655 or 507-289-8646  800-241-1597 or 507-252-8200

Lodging arrangements are the sole responsibility of the individual registrant.

Mayo School of CPD is not responsible for expenses incurred by an individual who is not confirmed and for whom space is not available at the meeting. Costs incurred by the registrant such as airline or hotel fees or penalties are the responsibility of the registrant.

Parking

Parking is available in hotel, city, and Mayo patient/visitor ramps. The cost for parking is not included in the registration fee.

Local Information

Public tours of Mayo Clinic are provided each day of the week beginning at 10:00 a.m., except for holidays. The tours originate from Judd Auditorium, Subway Level of the Mayo Building, and last approximately 1.5 hours. The tour includes a 20-minute film on the history and operation of the Mayo Clinic plus visits to points of interest in the Mayo, Plummer and Hilton Buildings. Please make advance reservations by calling 507-538-0440.

Rochester Direct shuttle provides transportation between Minneapolis airport and several Rochester locations. The cost is $29 per person same day round trip. For reservations, call Rochester Direct at 800-280-9270 or visit: www.gorochesterdirect.com

Faculty Disclosure

As a provider accredited by ACCME, College of Medicine, Mayo Clinic (Mayo School of Continuous Professional Development) must ensure balance, independence, objectivity and scientific rigor in its educational activities. Course director(s), planning committee, faculty, and all others who are in a position to control the content of this educational activity are required to disclose all relevant financial relationships with any commercial interest related to the subject matter of the educational activity. Safeguards against commercial bias have been put in place. Faculty also will disclose any off-label and/or investigational use of pharmaceuticals or instruments discussed in their presentation. Disclosure of this information will be published in course materials so those participants in the activity may formulate their own judgments regarding the presentation.
Program Schedule

Monday, May 7, 2012

7:00 a.m.  Registration and Continental Breakfast

8:00 a.m.  Welcome and Introduction
Why is Quality Improvement and Safety Important in Health Professions Education?
Prathibha Varkey, MBBS, MPH, MHPE

8:30 a.m.  Stakeholder Analysis
Prathibha Varkey, MBBS, MPH, MHPE
Christian Milaster

8:55 a.m.  Basics of Curriculum Design
Neena Natt, M.D., MMed

9:25 a.m.  Break

9:35 a.m.  Basics of Quality Improvement
Prathibha Varkey, MBBS, MPH, MHPE

Advanced Quality Improvement (Room 402)
Chris Schieffer, BSEE, ME SysE

11:00 a.m.  Undergraduate Medical Education
Karyn D. Baum, M.D., M.S.Ed

11:30 a.m.  Graduate Medical Education Curriculum
Prathibha Varkey, MBBS, MPH, MHPE
Darcy A. Reed, M.D., MPH

12:00 p.m.  Lunch

12:40 p.m.  Continuous Professional Development
Henry H. Ting, M.D.

1:10 p.m.  Allied Health Curriculum
Julie A. Neumann, R.N.

1:40 p.m.  IHI Open School for Health Professions
Jennifer Mariotti, D.O., FACP

Other National Resources
Prathibha Varkey, MBBS, MPH, MHPE

2:10 p.m.  Faculty Development: Mayo Clinic Quality Academy
Henry H. Ting, M.D.
Barbara L. Porter
Julie G. Tilley

2:40 p.m.  Negotiating with Stakeholders and Institutional Leaders

3:10 p.m.  Break

3:20 p.m.  Assessments Including Objective Structured Clinical Examinations
Prathibha Varkey, MBBS, MPH, MHPE
Neena Natt, M.D., MMed
Program Schedule

4:10 p.m.  Travel to Simulation Center
4:20 p.m.  Simulation Center Tour
           Jacqueline J. Arnold, R.N.

Tuesday, May 8, 2012

7:00 a.m.  Continental Breakfast & Networking
8:00 a.m.  Debrief
           Prathibha Varkey, MBBS, MPH, MHPE
8:10 a.m.  6 Short presentations
9:10 a.m.  Break
9:15 a.m.  Small Group Breakout Sessions
10:45 a.m. Distinguishing Quality Improvement from Research
           John R. Mills, J.D.
           James M. Naessens, Sc.D., MPH
11:15 a.m. Publishing Your Activities
           David A. Cook, M.D.
           Prathibha Varkey, MBBS, MPH, MHPE
11:45 a.m. Conclusion
           Prathibha Varkey, MBBS, MPH, MHPE
12:00 p.m. Tour of Mayo Clinic downtown campus (optional)
# Teaching Quality Improvement and Patient Safety in Health Professions Education

May 7-8, 2012
Mayo Clinic, Phillips Hall • Rochester, MN

Register online at: [http://www.mayo.edu/cme](http://www.mayo.edu/cme)

## Mail or FAX form with payment to:

<table>
<thead>
<tr>
<th>Mayo School of Continuous Professional Development</th>
<th>Phone: 800-323-2688 or 507-284-2509</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plummer 2-60</td>
<td>FAX: 507-284-0532</td>
</tr>
<tr>
<td>200 First Street SW</td>
<td>E-mail: <a href="mailto:cme@mayo.edu">cme@mayo.edu</a></td>
</tr>
<tr>
<td>Rochester, MN 55905</td>
<td>Web site: <a href="http://www.mayo.edu/cme">www.mayo.edu/cme</a></td>
</tr>
</tbody>
</table>

## Name of Registrant – first name, middle name or initial, and last name

<table>
<thead>
<tr>
<th>Degree – select all that apply</th>
</tr>
</thead>
<tbody>
<tr>
<td>MD</td>
</tr>
<tr>
<td>RN</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Name of Institution</th>
</tr>
</thead>
</table>

| Medical Specialty |

| I do not want information (name, degree, city and state) to appear on the course attendee roster (provided to attendees, grantors and exhibitors) |

## Preferred Mailing Address – select one

| Work/Business | Home |

| Address – street address |

| Phone - include all country and city/area codes as needed along with complete phone number |

| City |

| State or Province |

| ZIP or Postal Code |

| Country |

| E-mail Address |

| FAX - include all country and city/area codes as needed along with complete phone number |

| FAX Location – select one |

| Work/Business | Home |

| FAX Location |

| Special Needs |

If you have special assistance needs or dietary restrictions, describe here:

| Type of credit that you are interested in receiving: |

| AMA/Category 1 | AAFP Credit |

## Registration Fee

| Physicians/Scientists Residents, Physician Assistants and Nurse Practitioners | $675 | $__________ |

| Total: | $__________ |

## Payment Information

| □ Check is enclosed in the amount shown at right – make checks payable to Mayo Clinic | Payment Total* |

| □ Discover | □ MasterCard | □ Visa |

| Account Number | Exp Date – mm/yy |

| Name of Cardholder – as it appears on the card | Signature of Cardholder – required |

| X |