We are pleased you will be joining us in Whistler, British Columbia. The beautiful Canadian Mountains will provide a wonderful backdrop for a great continuing education program and memories for your summer of 2009.

Citizens or permanent residents of the United States need passports to visit Canada. Passports are recommended as they verify citizenship. Note: A driver’s license is not accepted as proof of citizenship. Please review the documents needed when traveling with children to ease your families travel.

- Permanent residents of the U.S. are advised to carry their Resident alien Card (U.S. Form I-151 or form I-551).
- Visitors from other countries may require a visa. Further information can be obtained from the Canadian Embassy and consulates.
- All persons entering Canada must complete a declaration for Canada Customs.

At the time of this printing travel requirements were accurate. Please check with your travel agent for up-to-date information or if you have any questions.

Airport
Vancouver International Airport – Approximately 82 miles

Lodging
A block of guestrooms has been reserved with special course rates at The Fairmont Chateau Whistler. The special rate is approximately $241 USD for a Canadian Pacific/Standard room single or double occupancy.

The USD rate noted above is based on an exchange rate of 1 USD equals 1.24 CAD as of the date of this printing. Actual exchange rates will be determined at the time of room deposit and check-in. There is a 10% provincial tax and a 7% goods and services tax (GST).

To ensure accommodations and the discounted rate, please make your reservations by July 7, 2009. Reservations taken after this date will be based on availability and at the current rate. All individual reservations must be guaranteed with a nonrefundable advanced payment. Any no-shows, cancellations, or early departures from July 7, 2009 will also forfeit all advanced payments. When making reservation, identify yourself as a participant of “Mayo Mountain/Success With Failure” program.

Fairmont Chateau Whistler’s Reservation Department
Telephone: 1-800-606-8244 or 604-938-2010
Fax: 604-938-2099
E-mail: cwres@fairmont.com
reservations.chateauwhistler@fairmont.com

Global Reservations Centre
Telephone: 1-800-441-1414

Based on availability, the Fairmont Chateau Whistler will extend the conference rate for both three days pre and three days post the official program dates. Each additional adult is 30 CAD plus tax per night. Children under 18 stay free.
**Check-In/ Check out**
Hotel check-in is 4:00 pm. Chateau Whistler staff will assign rooms, as they become available to guests arriving prior to this time. Checkout is 11:00 a.m. The Fairmont Whistler concierge will be able to hold any luggage as needed.

**Parking**
Parking is provided in Chateau Whistler’s undercover lot for registered hotel guests at the rate of $20 (CAD), inclusive of tax, per night. Valet service is also available at a rate of $25 (CAD) inclusive of tax, per night.

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**PRE- or POST-COURSE VACATION OPTIONS**

The following hotels have offered a reduced rate for participants of the Success with Failure Program to enhance your visit to the Vancouver/ British Columbia visit.

**VANCOUVER**
Vancouver holds many fascinations: an exotic Chinatown, historical Gastown, museums, and lush gardens and beaches right downtown. Surrounded by the Rockies’ towering peaks and blessed with a spectacular harbor, Vancouver is gateway to the extraordinary beauty of British Columbia.

The Waterfront Centre Hotel and Fairmont Hotel Vancouver

Reservations must be made directly with the hotel by **July 4, 2009**, to secure the special rate. Telephone reservations may be made by calling the hotel at 604-691-1820 or e-mail: wfcreservations@fairmont.com and identifying themselves as Mayo Clinic – Success With Failure participants.

**VICTORIA**
Victoria is a charming city where time stands still and Afternoon Tea remains a cherished rite. Certainly one of Canada’s most beautiful hotels, The Empress is unrivalled, poised on the edge of Victoria’s Inner Harbor and steps away from numerous opportunities for recreation and sightseeing.

Reservations must be made directly with the hotel **no later than July 4, 2009**, to secure the special rate. Telephone reservations may be made by calling the hotel at 800-441-1414 or 250-384-8111 and referencing the group Mayo Clinic – Success With Failure.

**VANCOUVER AIRPORT**
The Fairmont Vancouver Airport is located right in the Vancouver International Airport. No shuttle is required. Simply take the elevator up from the International Departures terminal to the Hotel. For those guests departing from The Fairmont Vancouver Airport we are pleased to offer a **self service check-in kiosk** in the main lobby. As the gateway to cosmopolitan Vancouver and natural playgrounds such as Whistler and Victoria, The Fairmont Vancouver Airport is all play and business with some of the best destinations in the world nearby.

Reservations must be made directly with the hotel by **July 4, 2009**, to secure the special rate. Telephone reservations may be made by calling the hotel at 604-207-5200 or 800-441-1414 and identifying themselves as Mayo Clinic – Success With Failure participants.
We are pleased you will be joining us in Whistler, British Columbia. The beautiful Canadian Mountains will provide a wonderful backdrop for a great continuing education program on heart failure.

**Meeting Information**

**On-Site Meeting Registration/Check-in**

The meeting registration desk will be located in the foyer of the Frontenac Ballroom.

- **Sunday, August 9**

  6:30 – 7:30 am

Your registration fee includes the course tuition, continental breakfasts, refreshment breaks, and a comprehensive course syllabus for program participants. Also included are two complimentary tickets for an enjoyable evening in the Canadian Mountains enjoying pacific salmon and other Canadian specialties.

**Welcome Reception/Dinner**

Please join faculty and other participants for an enchanted mountain evening enjoying fresh Pacific Coast Salmon and other Canadian specialties on **Sunday, August 9** at **6:30 pm**. We look forward to meeting you and your family/guests. Please note that pre-registration was requested at registration. Each participant receives 2 complimentary tickets with the registration fee. **Additional tickets are available for a fee – please see registration form.**

**Meeting Room**

It is highly suggested to dress in layers due to the varying temperature of the meeting room to assure you comfort. Smoking is not permitted in the program meeting rooms or conference activities. It would be greatly appreciated if cell phones would be turned off or placed on the silent mode. Thank you.