2008 Mayo Clinic Alumni Association

International CME Conference

April 9-11, 2008

BUENOS AIRES, ARGENTINA

Amazing Argentina!

International Post-Conference Tour

April 12-18, 2008

(pre-conference tour option April 6-8, 2008 to Iguazu Falls)
Course Description
In response to requests from previous attendees, the 2008 Mayo Clinic Alumni Association International CME Conference will address a variety of relevant topics in medical education, research and clinical practice. The format balances topics of general and medical specialty interest and physician leadership with particular attention to management systems for patient safety, quality, and physician leadership development through lecture and an interactive speaker panel. Faculty members will be available during the breaks to answer questions and to discuss topics with course participants.

Intended Audience
Physicians and scientists trained at Mayo Clinic School of Graduate Medical Education, Mayo Medical School and Mayo Graduate School interested in advances in clinical, educational and research topics. This meeting is applicable to physicians in leadership positions and those involved with quality, patient safety, multidisciplinary teams and other healthcare management topics.

Course Highlights
- Cancer
- Cardiovascular Diseases
- Genomics
- Health Promotion
- Infectious Diseases
- Neurology
- Orthopedics
- Patient Safety
- Physician Leadership
- Psychiatry
- Quality
- Surgery

Course Objectives
Upon completion of this course, participants should be able to:
- Describe current directions in the promotion of women’s health and men’s health
- Outline trends in cancer outcomes and care
- Identify management issues in cardiovascular diseases
- Identify new advances in orthopedic surgery
- Outline key issues in genomics that relate to patient care
- Describe system and organizational approaches to manage patient safety and quality improvement
- Identify new information on health; influenza and AIDS
- Discuss advances in neurology and neurosurgery for epilepsy, multiple sclerosis, pain, and dementia
- Discuss advances in surgery
- Describe goals of education using simulation and implications for resident education
- Identify challenges to physician leadership in quality, innovation and strategic planning
- Discuss innovation in medicine and its importance to patient care

Credit
Mayo Clinic is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Mayo Clinic designates this educational activity for a maximum of 16.5 AMA PRA Category 1 Credits™. Physician should only claim credit commensurate with the extent of their participation in the activity.

Application for CME credit will be filed with the American Academy of Family Physicians.

Course Location
The Mayo Clinic Alumni Association International CME Conference will be held April 9-11, 2008, in Buenos Aires, Argentina. Course headquarters will be at the Alvear Palace Hotel (www.alvearpalace.com), an acclaimed historical landmark located in the heart of the refined Recoleta area. Course participants should plan your flight schedule to arrive in Buenos Aires on Tuesday, April 8, for the opening reception.
April is summer in Argentina and the daily high temperatures are mid 70’s F to low 80’s F; evening temperatures are normally in the 50’s F.

Tuesday, April 8, 2008
Welcome Reception at the Alvear Palace Hotel is included for all CME registrants; spouse/guest pre-registration is required (deadline for registration is January 9, 2008). A wide variety of specialty hot and cold hors d’oeuvres and Argentine beverages reflecting the different cuisines and areas of Argentina is included.

Wednesday, April 9, 2008
CME Course Session, Alvear Room, 7:30 a.m. - 1:30 p.m.

Thursday, April 10, 2008
CME Course Session, Alvear Room, 7:30 a.m. - 1:30 p.m.

Friday, April 11, 2008
CME Course Session, Alvear Room, 7:30 a.m. - 1:30 p.m.
Palacio Retiro Gala Dinner
7:00 p.m. (Black tie optional)

On Friday evening, CME registrants will have the unique opportunity to experience Palacio Retiro. Built during the Golden Age of Buenos Aires, Palacio Retiro is a grand but intimate and fitting setting to mark the end of the CME conference with an evening of entertainment and cuisine in a majestic neoclassical setting.

Spouse/guest pre-registration is required (deadline for registration is January 9, 2008). Experience a rose garden reception with music, multi-course dinner and Argentine beverages. This evening will close with a stunning musical surprise. The evening will provide special memories of the beauty and culture of Buenos Aires. Transportation, reception, dinner and entertainment are included.

Optional Group Activities
Pre-Registration by January 9, 2008 required for all optional activities

Iguazu Falls 2-night Pre-CME Conference Package, April 6-8
Appropriate attire information and international flight itinerary will be coordinated through Concierge Services for this optional pre-conference tour.

Sunday, April 6
Arriving in Buenos Aires and transferring to a quick flight to Iguazu, participants will experience breathtaking Iguazu Falls. Three times wider than Niagara Falls and higher than Victoria Falls, discover why it is one of the recognized wonders of the world. Shared by two countries, the falls are formed by 275 separate waterfalls, ranging in height from 40 meters to 100 meters. The falls are surrounded by 225 thousand hectares of tropical forests with rare and endangered species of fauna and flora. The thunderous roar of the Iguazu Falls can be heard from miles away and at your first stop, Garganta del Diablo (Devil’s Throat), several branches of the river converge to plummet over many levels of basalt falls. In addition to the falls, you will learn about the beautiful indigenous culture of the Guarani (note: see the 1985 movie The Mission). Professionally guided excursions feature the trails of the upper and lower falls, a zodiac boat trip on the river and a jungle lunch. The package includes all transfers, luggage handling, round-trip flight, and 2-nights accommodations with river view rooms and breakfast at the new Panoramic Hotel. (Hiking trails are not difficult; there are stairways and it is a wet environment at the Falls.)

Tuesday, April 8
Return to Buenos Aires on April 8 in time for Alvear Palace Hotel check-in and Mayo Clinic Alumni Association Welcome Reception 7:00 p.m. – 9:00 p.m.
Ultimate Argentina! Tango Lesson ~ Evening at Esquina Carlos Gardel
Wednesday, April 9
Carlos Gardel is immortalized as the father of tango, and tango is the essence of the people of Buenos Aires! The Esquina Carlos Gardel is a beautifully restored art nouveau performance theatre and restaurant. It is located on the site where the dance of love was born. A fine 3-course dinner with wine will precede the world-class show, the best in Buenos Aires. Prior to departure from the hotel, set your mood with a tango lesson. Registration necessary for dance lesson, dinner, performance and transportation. Depart from the hotel at 8:00 p.m. Business or dressy attire encouraged.

Tour of Buenos Aires Highlights ~ Opera Pampa
Thursday, April 10
This afternoon begins with a tour of the highlights of Buenos Aires. The city is known as the Queen of the La Plata for its prime location where the Rio de la Plata meets the Atlantic Ocean. Participants will first visit La Recoleta Cementerio, known for the elaborate mausoleums of past citizens, most notably Evita Peron. Other highlights will include Plaza de Mayo, Casa Rosada - the Government House with its famous balconies; San Telmo - the bohemian neighborhood famous for its antique shops; La Boca - the quaint Italian harbor district; Puerto Madero - the riverside area; and the Palermo district - with grand boulevards, parks and gardens reminiscent of Paris. This tour will have a few short stops for photos and will give participants a good overview of the city so you can venture back during free time.

Opera Pampa will be the setting for the evening dinner and entertainment. This is an exciting performance of music and vignettes chronicling the history of Argentina and featuring fantastic Criollo horses ridden by authentic Gauchos. Following the performance, experience a classic Argentine Asado ~ a selection of grilled meats and side dishes for which Argentina is famous. Registration fee includes tour, dinner, performance and transportation. Depart from the hotel at 3:30 p.m. Casual attire is appropriate.

Amazing Argentina Tour: Featuring Iguazu and Bariloche
Saturday, April 12 through Friday, April 18
Professionally guided and comprehensive tour featuring Iguazu and Bariloche. A detailed itinerary and registration for the tour follows the Mayo Clinic Alumni Association International CME Conference registration information.

Hotel and Meeting Arrangements
Complete and return CME registration form to:
Concierge Services,
LLC/Linda S. Freeman
PO Box 6391
Rochester, MN 55903-6391
Telephone: 507-280-9066;
toll-free 877-280-9066
E-mail: FreemanL@rconnect.com
Fax: 507-280-8040

Cancellation Policy
Should a cancellation be necessary, every effort will be made to refund payments for hotel rooms held/guaranteed, services or optional tours reserved. Cancellation penalties may apply and are the participant’s responsibility. The refund will be based on the payments already paid by Concierge Services, LLC, to hotels and land operators on behalf of the registrant.
Course Directors

Miguel E. Cabanela, M.D.
Department of Orthopedic Surgery
Mayo Clinic Rochester

Michael B. Farnell, M.D.
Department of Surgery
Division of Gastroenterologic & General Surgery
Mayo Clinic Rochester

James A. Garrity, M.D.
Department of Ophthalmology
Mayo Clinic Rochester

Thomas M. Habermann, M.D.
Department of Internal Medicine
Division of Hematology
Mayo Clinic Rochester

Kyle J. Kircher, M.D.
Department of Family Medicine
Mayo Clinic Rochester

Course Faculty

Salvador Alvarez, M.D.
Department of Internal Medicine
Division of Infectious Diseases
Mayo Clinic Jacksonville

Miguel Ayerza, M.D.
Department of Orthopaedics
Hospital Italiano
Buenos Aires, Argentina

Miguel E. Cabanela, M.D.
Department of Orthopedic Surgery
Mayo Clinic Rochester

Daniel A. Drubach, M.D.
Department of Neurology
Mayo Clinic Rochester

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Mayo Clinic Rochester

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Division of Endocrinology
Mayo Clinic Rochester

Professor Luis Múscolo, M.D.
Professor and Chair
Department of Orthopaedics
Hospital Italiano
Buenos Aires, Argentina

John H. Noseworthy, M.D.
Department of Neurology
Mayo Clinic Rochester

Franklyn G. Prendergast, M.D., Ph.D.
Department of Molecular Pharmacology and Experimental Therapeutics
Mayo Clinic Rochester

Teresa A. Rummans, M.D.
Department of Psychiatry & Psychology
Mayo Clinic Rochester

Thomas C. Spelsberg, Ph.D.
Department of Biochemistry & Molecular Biology
Mayo Clinic Rochester

Richard S. Zimmerman, M.D.
Department of Neurologic Surgery
Mayo Clinic Arizona
## Conference Schedule

### Tuesday, April 8, 2008

- **7 – 9:00 PM** Welcome Reception at the Alvear Palace Hotel, Regence Room, Lobby Level

### Wednesday, April 9, 2008

**Moderator: Thomas M. Habermann, M.D.**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 AM</td>
<td><strong>LEADERSHIP</strong> Strategic Planning: Leadership's Role</td>
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<tr>
<td></td>
<td>John H. Noseworthy, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>8:00 AM</td>
<td><strong>LEADERSHIP</strong> Women in Academic Medicine: Colleagues in Skirts</td>
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<td>Deborah J. Lightner, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>8:30 AM</td>
<td><strong>LEADERSHIP</strong> Physician Leadership</td>
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<td>Teresa A. Runnans, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>9:00 AM</td>
<td><strong>LEADERSHIP</strong> Leadership: Physician Administrator Partnerships</td>
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<td>Jeffrey O. Korsnio, Mayo Clinic Rochester</td>
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<tr>
<td>9:30 AM</td>
<td><strong>BREAK</strong></td>
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<tr>
<td>9:45 AM</td>
<td><strong>QUALITY</strong> Using Your Right Brain To Create A New Healthcare Experience: The SPARC Innovation Program at Mayo Clinic</td>
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<td></td>
<td>Victor M. Montori, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>10:15 AM</td>
<td><strong>INNOVATION AND NEW DIRECTIONS</strong> Leading Different Generations of Physicians</td>
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<td>S. Mark Laney, M.D., M.S., Cook Children’s Health Care System, Fort Worth, Texas</td>
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<tr>
<td>10:45 AM</td>
<td><strong>INNOVATION AND NEW DIRECTIONS</strong> Innovation – Its Role in Healthcare</td>
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<td>James A. Garrity, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>11:15 AM</td>
<td><strong>BREAK</strong></td>
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<tr>
<td>11:30 AM</td>
<td><strong>INNOVATION AND NEW DIRECTIONS</strong> A New Model for Healthcare</td>
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<tr>
<td></td>
<td>David C. Herman, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>12:00 PM</td>
<td><strong>QUALITY</strong> Evidence-Based Medicine and Quality of Care</td>
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<td></td>
<td>Victor M. Montori, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>12:30 PM</td>
<td><strong>INNOVATION AND NEW DIRECTIONS</strong> Individualized Medicine</td>
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<td>Franklyn G. Prendergast, M.D., Ph.D., Mayo Clinic Rochester</td>
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<tr>
<td>1:00 PM</td>
<td><strong>INNOVATION AND NEW DIRECTIONS</strong> Leadership in Organizations: Making Change Happen</td>
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<td></td>
<td>David C. Herman, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>1:30 PM</td>
<td><strong>Panel Question and Answer - All Presenters</strong></td>
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<tr>
<td></td>
<td>Moderator: Thomas M. Habermann, M.D., Mayo Clinic Rochester</td>
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</tbody>
</table>

**Optional:** *Ultimate Argentina!* Tango Lesson ~ Evening at Esquina Carlos Gardel with Performance and Dinner

Pre-registration required by January 9, 2008 for CME participants and guests.

Hotel departure 8:00 p.m.; Dinner and Show 8:30 p.m., return approximately midnight.

### Thursday, April 10, 2008

**Moderator: Michael B. Farnell, M.D.**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 AM</td>
<td><strong>INNOVATION AND NEW DIRECTIONS</strong> Medical Genomics: Revelations, Applications, and Future Promises</td>
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<td>Thomas C. Spelsberg, Ph.D., Mayo Clinic Rochester</td>
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<tr>
<td>8:00 AM</td>
<td><strong>MEN'S HEALTH</strong> Prostate Cancer Screening in Primary Care</td>
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<td>Kyle J. Kircher, M.D. Mayo Clinic Rochester</td>
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<td>8:30 AM</td>
<td><strong>WOMEN'S HEALTH</strong> Urologic Treatment in Women: When It Does More Harm Than Good</td>
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<td>Deborah J. Lightner, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>9:00 AM</td>
<td><strong>INFECTION DISEASES</strong> HIV/AIDS: The First 25 Years</td>
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<td>Salvador Alvarez, M.D., Mayo Clinic Jacksonville</td>
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<tr>
<td>9:30 AM</td>
<td><strong>BREAK</strong></td>
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<tr>
<td>9:45 AM</td>
<td><strong>SURGERY</strong> Hip and Knee Replacement: The Good, the Bad, and the Ugly</td>
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<td>Miguel E. Cabanela, M.D., Mayo Clinic Rochester</td>
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<tr>
<td>10:15 AM</td>
<td><strong>SURGERY</strong> Osteoarticular Transplant Programe in Buenos Aires (1948-2007)</td>
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<td>Professor Luis Muscolo, M.D., Professor and Chair, Department of Orthopaedics, Hospital Italiano, Buenos Aires, Argentina</td>
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</tbody>
</table>

Adjourn
Conference Schedule

10:45 AM        SURGERY        Survival and Long Term Results of Transplants in Orthopedic Reconstructive Surgery
                  Miguel Ayerza, M.D., Department of Orthopaedics, Hospital Italiano

11:15 AM        Break

11:30 AM        SURGERY        Advances in Neuroscience
                  Richard S. Zimmerman, M.D., Mayo Clinic Arizona

12:00 PM        SURGERY        Bariatric Surgery
                  Michael L. Kendrick, M.D., Mayo Clinic Rochester

12:30 PM        SURGERY        Controversies in the Management of Pancreatic Adenocarcinoma
                  Michael B. Farnell, M.D., Mayo Clinic Rochester

1:00 PM        INNOVATION AND NEW DIRECTIONS        Surgical Simulation: Can I Practice on You?
                  David R. Farley, M.D., Mayo Clinic Rochester

1:30 PM        Panel Question and Answer - All Presenters
                  Moderator: Michael B. Farnell, M.D., Mayo Clinic Rochester

Tour of Buenos Aires Highlights ~ Opera Pampa Performance and Dinner (Optional)
Pre-registration required by January 9, 2008 for CME participants and guests.
Hotel departure 3:30 p.m.; return approximately 11:00 p.m.

Friday, April 11, 2008
Moderator: James A. Garrity, M.D.

7:30 AM        CANCER        Recent (Re-)Evolutions in the Medical Treatment Options for Advanced Gastrointestinal Malignancies
                  Axel Grothy, M.D., Mayo Clinic Rochester

8:00 AM        CANCER        Laparoscopic Resection in Abdominal Cancers
                  Michael L. Kendrick, M.D., Mayo Clinic Rochester

8:30 AM        CANCER        Immunochemotherapy in non-Hodgkin Lymphoma
                  Thomas M. Habermann, M.D., Mayo Clinic Rochester

9:00 AM        CANCER        Lung Cancer Update
                  Eric S. Edell, M.D., Mayo Clinic Rochester

9:30 AM        Break

9:45 AM        CANCER        Directions in Cancer
                  Franklyn G. Prendergast, M.D., Ph.D., Mayo Clinic Rochester

10:15 AM       CARDIO-VASCULAR        Update: Cardiology
                  David R. Holmes, Jr., M.D., Mayo Clinic Rochester

10:45 AM       CARDIO-VASCULAR        Influenza Virus Infections: A Global Issue
                  Salvador Alvarez, M.D., Mayo Clinic Jacksonville

11:15 AM       Break

11:30 AM       NEURO-PSYCHIATRIC        Multiple Sclerosis
                  John H. Noseworthy, M.D., Mayo Clinic Rochester

12:00 PM       NEURO-PSYCHIATRIC        Non-Alzheimer Dementias
                  Daniel A. Drubach, M.D., Mayo Clinic Rochester

12:30 PM       NEURO-PSYCHIATRIC        Treating Depression in the Medically Ill: An Update
                  Teresa A. Rummans, M.D., Mayo Clinic Rochester

1:00 PM        INNOVATION AND NEW DIRECTIONS        Medical Genomics: What Are Polymorphisms and How Do They Predict Family Disease Predisposition and Ancestry
                  Thomas C. Spielsberg, Ph.D., Mayo Clinic Rochester

1:30 PM        Panel Question and Answer - All Presenters
                  Moderator: James A. Garrity, M.D., Mayo Clinic Rochester

Mayo Clinic Alumni Association International CME Conference Gala Dinner
Included for all CME registrants; guest pre-registration is due by January 9, 2008. Built during the Golden Age of Buenos Aires, Palacio Retiro is a grand but intimate and fitting setting for the conference finale with an evening of entertainment and cuisine in a majestic neoclassical setting.
CME Program Registration (For CME Program Participants Only)
April 9-11, 2008

To register, complete the following registration form and return by mail or fax by Thursday, January 9, 2008. Registration fee check (or credit card authorization) must accompany submission of this form. The CME registration fee is $850 US Dollars.

Fee includes course tuition and materials, conference refreshment breaks, opening reception, and gala dinner. Space is limited and is on a first come basis. CME registration and hotel reservations should be completed by Thursday, January 9.

Mail Form and Payment Method to:
Concierge Services, LLC/Linda S. Freeman
PO Box 6391
Rochester, MN  55903-6391

Telephone:  280-9066; toll-free 877-280-9066
E-mail: FreemanL@rconnect.com
Fax:  507-280-8040

CME Program Registration - for those attending the CME program (April 9-11 only) and optional tours or the April 6-8 Iguazu Falls pre-tour and CME program
Please print all information. Photocopy this form for multiple registrations.

Name (as it appears on your passport)_____________________________________________________

Degree(s) (to be listed on your name tag)__________________________________________________

Work Address/City/State/Zip Code_______________________________________________________

E-mail________________________________________________________________________________

Telephone Number (_______)____________________ Fax Number (_______)___________________

Spouse/Guest Participant Name (as it appears on passport)________________________________

Emergency Contact Name and Telephone_________________________________________________

Administrative Assistant Name____________________________Telephone (_____)______________

Special dietary or accommodation needs, e.g. allergy to down/feathers.
Please specify________________________________________________________________________

A passport valid through October 18, 2008, is required for this program. If you need to renew, allow 4 months processing time.

Flight Schedule/Airport Transfers
Flight itinerary does not need to be provided with this registration form, but should be sent to Concierge Services when arrangements are confirmed to assure ground transportation is coordinated based on flight schedules. Transfer cost will be confirmed to participants; estimated at $45 pp each way (~60 minutes transfer time between airport and hotel). Due to flight availabilities, it is recommended that flight arrangements are secured as soon as possible.

Plan your flight schedule to arrive in Buenos Aires on Tuesday, April 8, 2008 for the CME conference. If you are participating in the optional pre-conference 2-night program to Iguazu Falls, you should arrive in Buenos Aires on Sunday morning, April 6. Post-conference hotel rate will be available April 12 and 13.

Special group discounted air arrangements courtesy of LAN Argentina (partner of American Airlines). Please call Concierge Services/Linda Freeman at 280-9066; toll-free 877-280-9066 for information.

Hotel Registration/Rates
Per-night rate $325 US Dollars*, single or double occupancy. Plus 21% tax. Hotel charges will be paid by attendees at check-out; credit card required for guarantee of reservation.
☐ Single Occupancy (All accommodations are non-smoking)
☐ Double Occupancy (All accommodations are non-smoking)

I will arrive (dd/mm/yy)___________________  I will depart (dd/mm/yy)____________________

*Exclusive Mayo Clinic Alumni Association CME conference rate is valid April 6-April 13, 2008 for conference attendees.

☐ Check Enclosed (make checks payable to Concierge Services, LLC in US dollars drawn on a US bank)
☐ Charge My Credit Card (check one):  ☐ Visa  ☐ MasterCard

Account Number_____________________________________ Expiration Date (mo/yr) __________
Billing Address _______________________________________________________________________

Authorizing Signature__________________________________________________________________
CME Participant Event Registration (included in registration fee)

Spouse/Guest registration required (registration/payment due by January 9, 2008)

<table>
<thead>
<tr>
<th>Event Details</th>
<th>Fee Details</th>
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<tbody>
<tr>
<td>Welcome Reception</td>
<td>Spouse/Guest registration fee $98/person (US dollars)</td>
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<tr>
<td>Gala Dinner</td>
<td>Spouse/Guest registration fee $185/person (US dollars)</td>
</tr>
<tr>
<td>Optional Events</td>
<td>Total guest fee(s) for Welcome Reception and/or Gala Dinner $__________</td>
</tr>
<tr>
<td>April 6-8 Iguazu Pre-conference Package</td>
<td>Total $__________</td>
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<tr>
<td>April 9 Professional Tango Lesson, at the Alvear Palace Hotel</td>
<td>Total $__________</td>
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<tr>
<td>Dinner and Tango Show at Esquina Carlos Gardel</td>
<td>Total $__________</td>
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<tr>
<td>April 10 Buenos Aires Highlights Tour and Opera Pampa</td>
<td>Total $__________</td>
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<tr>
<td>CME Conference Payment</td>
<td>Total $__________</td>
</tr>
<tr>
<td>Pre-conference Tour to Iguazu Falls</td>
<td>$__________</td>
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<tr>
<td>CME Course Registration Fee</td>
<td>$ 850</td>
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<tr>
<td>Spouse/Guest Fee for Welcome Reception and Gala Dinner</td>
<td>$__________</td>
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<tr>
<td>Optional Events Registration fees</td>
<td>$__________</td>
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<td>TOTAL</td>
<td>$__________</td>
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Check Enclosed (make checks payable to Concierge Services, LLC in US dollars drawn on a US bank)
Charge My Credit Card (check one):  Visa  MasterCard
Account Number_________________________  Expiration Date (mo/yr) __________
Billing Address ___________________________________________________________________
Authorizing Signature________________________________________________________________
2008 Mayo Clinic Alumni Association Post-CME Tour
Amazing Argentina!
FEATURING IGUAZU AND BARILOCHE
April 12-18, 2008
Tour participants do not need to register separately for the optional CME program; all scientific sessions and optional tours/dinners are included in the full tour registration.

Highlights
• Mayo Clinic Alumni Association CME conference at the Alvear Palace Hotel in Buenos Aires, Argentina
• Buenos Aires CME social events (opening reception, tango lesson, dinner and performance at the world-famous Esquina Carlos Gardel, city highlights tour and Opera Pampa performance with Asado dinner, gala dinner at Palacio Retiro)
• Five-star accommodations in Buenos Aires (Alvear Palace Hotel), Iguazu (Iguazu Grand), and Bariloche (Llao Llao)
• All transfers and flights between Buenos Aires, Iguazu, and Bariloche
• Daily breakfast and other meals and receptions as outlined in itinerary
• Professional English-speaking tour manager and guides
• All transfers via deluxe motorcoach, baggage handling (one checked bag per person) at airports and hotels
• Gratuities for Argentine tour manager and coach driver, all taxes
• Tour fully managed and escorted by Linda S. Freeman, President, Concierge Services, LLC

Daily Itinerary (B=Breakfast, L=Lunch, D=Dinner)

MONDAY, APRIL 7
Depart Home Airports

TUESDAY, APRIL 8
Arrive Buenos Aires; Transfer to Alvear Palace Hotel; Welcome Reception at the hotel featuring beverages and hot and cold hors d’oeuvres (7-9 p.m.)

WEDNESDAY, APRIL 9
Buenos Aires
CME program in a.m.; hospitality desk in main lobby will be staffed for free time recommendations and arrangements exclusively for Mayo Clinic Alumni Association guests. Alvear Palace Hotel—rated as the top hotel in Latin America—is ideally situated for walking, shopping, jogging trails and exploration including museums or the antique shops of San Telmo. The hotel has one of the city’s finest in-house spas. Enjoy tango lessons this evening before departing for the world-famous Esquina Carlos Gardel Tango show and dinner; seats are VIP and dinner includes 3-courses & beverages. (Business or dressy attire is encouraged)

THURSDAY, APRIL 10
Buenos Aires
CME program in a.m.; hospitality desk in main lobby will be staffed for free time recommendations and arrangements exclusively for Mayo Clinic Alumni Association guests. Depart hotel at 3:30 p.m. for a fun afternoon featuring the highlights of Buenos Aires beginning at Plaza de Mayo, location of the Casa
Rosada (the Government House) where Evita Peron spoke to adoring fans from the balcony. Continue through the trendy San Telmo area noted for its antique shops and galleries before stopping in the quaint and colorful Italian harbor district called La Boca. Your tour will continue to the river channel running off of the Rio de la Plata. Rio de la Plata is the enormous river connecting Buenos Aires to the Atlantic ocean; in fact, Buenos Aires is known as the Queen of the Plata, and the south river side area and Puerto Madera are gems in the Queen’s crown. You will continue through the Palermo district with its famous Parisian-like boutiques, fountains and statues on your way to the Opera Pampa. Opera Pampa is a narrated and musical performance in an outdoor hippodrome showing Argentina’s early days and Gaucho traditions, including thrilling equestrian displays on traditional Criollo horses. Following the performance you will enjoy a traditional Argentine BBQ called Asado which features a variety of grilled meats, side dishes, dessert and beverages. (Casual attire welcome.)

FRIDAY, APRIL 11

Buenos Aires
CME program in a.m.; following the final CME session, you have a free afternoon to enjoy before the closing gala and CME program finale dinner at the beautiful Palacio Retiro. Built in 1902, Palacio Retiro is one of the finest neoclassical examples from the turn of the 20th century when Buenos Aires was known as Queen of La Plata and noted for its palaces. A beverage reception, dinner and entertainment will make this evening truly memorable!

SATURDAY, APRIL 12

Iguazu
Following breakfast at the hotel, you will transfer to the domestic city airport in Buenos Aires for a short flight to Iguazu. Iguazu is located on the northern Argentine border with Brazil and Paraguay. The town exists solely to explore and experience the beautiful scenic and world heritage environment of Iguazu Falls. Taller than Victoria Falls in Africa, and three times wider than Niagara Falls in North America, the area is home to a stunning collection of over 275 waterfalls surrounded by a subtropical forest. After your arrival at the beautiful Iguazu Grand Hotel, you will have lunch and then transfer to Parque Nacional Iguazu for your first visit to this miraculous natural wonder. The thunderous pounding of Iguazu Falls can be heard from miles away and in fact, you will visit the upper falls area of Garganta del Diablo (Devil’s Throat) which roars in a violent waterfall over a 230 ft deep crevasse. After a short tourist train ride from the park entrance, a modern, secure, and non-slip boardwalk allows you to walk directly over the river and to a balcony over Devil’s Throat where you will have panoramic view into Brazil and into the falls themselves. (You will be given a water poncho but it is recommended that you wear clothing that can get wet. Plan to protect your cameras!)

SUNDAY, APRIL 13

Iguazu
Discovered in 1541 by the Portuguese explorer Alvaro de Vaca, Iguazu means ‘mighty waters’ in the native Guarani dialect. In the river below the falls, which you will experience today following breakfast, curtains of water cascade over the basalt cliffs. With the expected summer sunshine, rainbows should be prevalent. First, you will walk the upper trail paths which surround the falls. This is where some of the most spectacular views of the waterfalls are located, along with exotic songbirds. The trails are not difficult (there are some stairs) and the views are breathtaking. As you descend to the lower circuit, you will walk deep into the jungle, crossing above streams and taking advantage of numerous photo opportunities. When arriving at river level, the group will board their private 30-person zodiac boat for a trip on the river and explore the base of several of the largest waterfalls. Today would be the day to have a waterproof disposable camera! After the thrilling boat ride, you will enjoy a light lunch at Macuco Oasis in the middle of the jungle; at this time of year, the
warm sun will likely dry you before lunch is finished! After lunch, you will transfer out of the jungle via open top vehicle (and hopefully see many of the native birds including toucans) and back to the park entrance. Your motorcoach will take you back to the Iguazu Grand for free time to enjoy the area and grounds of this beautiful hotel. B, L

MONDAY, APRIL 14  Iguazu
Today is a full free day in this exotic environment. An optional activity called the Eco Circuit will be offered to take you deep into the Iguazu Forest where you can enjoy rappelling through stone barricades, riding ATV’s, and experience the forest canopy. There are terraced swimming pools and landscaped gardens at the hotel and a wonderful in-house full-service spa that you may wish to experience. Recommendations and assistance will be given. B

TUESDAY, APRIL 15  Bariloche
After breakfast you will transfer to your flight to Patagonia and another of the renowned areas of Argentina—San Carlos de Bariloche. Reminding many of Queenstown, New Zealand, Bariloche is unique unto itself and its beauty is unsurpassed with its heavily forested landscape, crystalline lakes, and the majestic Andes Mountains. Swiss and Italian immigration of decades ago left the area with an Old World architectural flavour that is charming and quaint! You will be transferred by deluxe motorcoach through this picture postcard landscape and have your first opportunity to view the panorama from atop Campanario Hill. You will continue the short distance to the premier lodge of the area, Llao Llao (pronounced “zhow zhow”), located idyllically on a peninsula in Lake Nahuel Huapi with views from all sides of the mountains and lakes. Walking and hiking trails are maintained on-site (with staff to guide you if desired), a heated indoor/outdoor swimming pool, state-of-the-art Spa, fitness center, rafting, horseback riding, fishing, and nautical sports are available. After arrival at the hotel, enjoy an evening reception with beverages and hors d’oeuvres. B, R

WEDNESDAY, APRIL 16  Bariloche
Today is another memorable day with a mid-day outing to enjoy the magnificent views of the Andes while cruising the fjords of Lake Nahuel Huapi on board your private charter boat. You will cross the lake and pass the vast Isla Victoria and end at the Arrayanes Peninsula where you can have a short walk through the only forest of red-barked Arrayanes trees in the world. Walt Disney was so impressed by the mystical beauty of this forest and these trees that he used them as his inspiration in creating the animated forests in Bambi. Lunch and beverages will be at the renowned Isla Victoria restaurant Hosteria. This evening will be free once again to enjoy this lovely property. B, L

THURSDAY, APRIL 17  Bariloche
A full free day for your own adventures! Recommendations and assistance will be given and a shuttle will run from Llao Llao into town for interested shoppers. Tonight, celebrate your memorable Argentinean adventure with dinner at El Patacon, a renowned mountain restaurant with a unique view of Nahuel Huapi Lake. This grill is famous for being the best in Patagonia. B, D

FRIDAY, APRIL 18  To Buenos Aires and Departure
After a leisurely morning, you will transfer to the airport for your flight back to Buenos Aires and your international flights for home. B
FULL TOUR TERMS AND CONDITIONS

Reservations must be accompanied by a $1,200/person deposit, and completed and signed tour registration form. Deposit and subsequent payments may be paid by Visa or Master Card; final payment must be by check. Tour confirmations are based on date deposits are paid and on a first come basis. Space is limited to 40 individuals; should demand require it, more space will be requested but is not guaranteed until confirmed. A minimum of 30 participants is required for the tour to operate at the stated price.

Second payment of $1,500/person is due October 1, 2007, third payment of $1,500/person is due December 1, 2007; final payment is due by February 29, 2008. Concierge Services, LLC, will invoice you directly for payments due.

Participants should be aware that the tour component in Iguazu involves two walking tours during which there are steps and a wet environment from the waterfalls and mist from the waterfalls. The pathways are not slippery or difficult, but you will get wet. Plastic ponchos will be distributed and proper attire is recommended. Participants are responsible for accurate evaluation of personal fitness level and ability to accomplish the tour as outlined.

Travelers are responsible for obtaining proper passports and/or other international identification documents that you require and for assuring their validity. US Passports must be valid through October 18, 2008.

CANCELLATIONS

In the event you must cancel your participation on the tour, contact Linda Freeman, President, Concierge Services, LLC, at 507-280-9066; toll-free 877-280-9066. Written confirmation may be required. Cancellations are subject to per-person penalties and will depend on when the cancellation is made. Refunds are based on payments and deposits that Concierge Services, LLC, has made on your behalf at the time of cancellation. Cancellation insurance information will be sent to all persons placing deposits.

TRIP CANCELLATION INSURANCE

Trip cancellation insurance is strongly recommended. Trip cancellation information will be sent to all individuals placing trip deposits at the time the deposit is received. Cancellation insurance covers your financial investment in the trip (minus the premium paid) and is strongly recommended for all travelers. Trip cancellation insurance will not cover “changing your mind” and is generally for immediate family and personal traveler medical concerns. Concierge Services, LLC, and Linda S. Freeman, strongly recommend trip cancellation and interruption insurance coverage.

RESPONSIBILITY

Concierge Services, LLC, acts only as an agent for the suppliers and contractors and group operators providing air and other transportation, hotel, sightseeing, restaurant and other services, and assumes no responsibility for (no matter how caused) personal injury, personal or property damage or loss in connection with any services from independent suppliers that are not subject to the control of Concierge Services, LLC, and Linda S. Freeman. Concierge Services, LLC, and Linda S. Freeman, can therefore not be held liable for any accident or personal
injury or property damage or personal loss that may occur in connection with any service due to (1) Any act of omission by such a supplier, or (2) Any defects in or failure of any aircraft, vessel, automotive vehicle, or other means or transportation that is not under our control, or (3) Any circumstances arising as a result of military or political action, weather, acts of God, or any other circumstances over which Concierge Services, LLC, and Linda S. Freeman, has no control.

Concierge Services, LLC, reserves that right to alter, change or omit any part of the itinerary or any reservation, conveyance, or routing at any time and without notice, when it is deemed necessary or desirable by Concierge Services, LLC, and Linda S. Freeman, and is deemed to be in the best interests of the participants. Concierge Services, LLC, reserves the right to pass onto tour members any losses caused by delays or events beyond our control including extreme (more than 5%) currency fluctuations from August 2008. Concierge Services, LLC, also reserves the right to decline to accept or retain any person(s) as a tour member if the circumstances require.

Airfares and airline schedules are subject to change until guaranteed and under contract (at the time of first deposit). Trip cancellation insurance is highly recommended.
Amazing Argentina! Tour Registration Form
April 8-18, 2008

To register, complete the following form and return by mail or fax with your deposit as described. A $1,200/person deposit will secure your reservation(s) on this tour. Space is initially limited to 40 participants for the full tour and reservations are on a first-come basis. Space is not guaranteed until your deposit is received.

Deposits can be made by check or charged to a Visa or MasterCard. Checks should be made payable: Concierge Services, LLC, and mailed with this signed form to: PO Box 6391, Rochester, MN 55903. If you are using a Visa or MasterCard, you may fax completed and signed form to: 507-280-8040.

For assistance or to answer any questions about this tour, please contact Linda S. Freeman, President, Concierge Services, LLC, at 507-280-9066; toll-free 877-280-9066.

Full Tour Registration Form

☐ We request double occupancy space on this Mayo Clinic Alumni Association Tour
  @ $4,990/person (All accommodations are non-smoking)

☐ I request single occupancy space on this Mayo Clinic Alumni Association Tour
  @ $6,040 (All accommodations are non-smoking)

Traveler #1 Name (as it appears on passport) _______________________________________________________

Traveler #2 Name (as it appears on passport) _______________________________________________________

Home Mailing Address: _______________________________________________________________________

Contact Telephone: (_______)___________________ Fax Number: (_______)___________________

E-mail (if you wish to be contacted this way): ______________________________________________________

☐ Please contact me/us regarding round-trip airfare

☐ Our desired departure airport is: _______________________________________________________________

☐ I/we will do our own air itinerary. (Please send Concierge Services, LLC, your itinerary so that your
arrival and departure airport transfers can be coordinated for you.)

A valid passport is required for this tour and must be valid through October 18, 2008.
(If your passport needs renewing, given recent US changes and the resulting backlog, submit it as soon as possible!)

☐ I/we have valid passports
  Passport #1:_________________________________________Expires:_______________________
  Passport #2:_________________________________________Expires:_______________________

☐ My/our passports need to be renewed or applied for. (Call Concierge Services at 507-280-9066;
toll-free 877-280-9066 if you need more information or assistance. Please allow 4 MONTHS to accomplish either.)

Deposit Payment Information

☐ Enclosed is a check made payable to Concierge Services, LLC, for $1,200/person deposit.

☐ Please charge the $1,200/person deposit for the above traveler(s) to my (check one)
  Visa     MasterCard

Card Number:_________________________________________Expiration Date:____________________

Cardholder Signature:_____________________________________Date:_________________________

CME Attendance Information

The following will attend the CME course sessions:

Name of CME course attendee(s): _______________________________________________________________

Signature Required: _______________________________________________________________________

I/we have read and agree to all terms, conditions, and responsibilities printed and outlined in this brochure and registration form:

Signature:_______________________________________Date:_______________________________
2008 Mayo Clinic Alumni Association

International CME Conference
April 9-11, 2008

Amazing Argentina!
International Post-Conference Tour
April 12-18, 2008
(pre-conference tour option April 6-8, 2008 to Iguazu Falls)