



Basis for Calculating Amounts Charged to Patients

Mayo Clinic and its affiliated hospitals use the look-back method to determine the amounts generally billed to individuals who have insurance covering emergency or other medically necessary care (AGB). The AGB percentages, effective January 1, 2017, for each of our hospital facilities are listed below.

The AGB percentages were calculated using all claims allowed by both private pay insurers, including Medicare Advantage and traditional Medicare, for inpatient and outpatient services from November 1, 2015 through November 1, 2016. Total expected payment from allowed claims was divided by the total billed charges for the same claims. The AGB percentages will be updated annually.

Patients determined to be eligible for financial assistance will not be charged more than AGB for emergency or other medically necessary care. Eligible patients with insurance coverage will not be personally responsible to pay more than AGB after all payments by the health insurer have been applied.

AGB Percentage By Hospital Facility

| Facility | Percentage |
|---|------------|
| Mayo Clinic Hospital — Rochester | 60% |
| Mayo Clinic Hospital, Phoenix, Arizona | 47% |
| Mayo Clinic Hospital, Jacksonville, Florida | 38% |
| Mayo Clinic Health System in Albert Lea and Austin — Albert Lea | 52% |
| Fountain Centers in Albert Lea | 86% |
| Mayo Clinic Health System in Albert Lea and Austin — Austin | 53% |
| Mayo Clinic Health System in Cannon Falls | 69% |
| Mayo Clinic Health System — Chippewa Valley in Bloomer | 70% |
| Mayo Clinic Health System in Eau Claire — Luther Campus | 51% |
| Mayo Clinic Health System in Fairmont | 51% |
| Mayo Clinic Health System Franciscan Healthcare — La Crosse | 53% |
| Mayo Clinic Health System Franciscan Healthcare in Sparta | 74% |
| Mayo Clinic Health System Lake City | 68% |
| Mayo Clinic Health System in Mankato | 57% |
| Mayo Clinic Health System in New Prague | 63% |
| Mayo Clinic Health System — Northland in Barron | 65% |
| Mayo Clinic Health System — Oakridge in Osseo | 74% |
| Mayo Clinic Health System — Red Cedar in Menomonie | 61% |
| Mayo Clinic Health System in Red Wing | 51% |
| Mayo Clinic Health System in Springfield | 72% |
| Mayo Clinic Health System in St. James | 71% |
| Mayo Clinic Health System in Waseca | 66% |
| Mayo Clinic Health System in Waycross, Inc. | 38% |