As a valued member of the Mayo Clinic Medallion Program, we are pleased to extend a special invitation for a distinctive medical support program that provides safety and security at home or while traveling. A companion program to Medallion, Mayo Clinic Preferred Response offers members peace of mind through access to unparalleled medical care and extraordinary personalized service in their time of need – anywhere in the world. Mayo Clinic Preferred Response includes a variety of services to ensure member health and well-being:

- **24-hour medical support triage services:** A single phone call via a toll-free number connects members to experienced registered nurses, ensuring that members receive timely advice and the right intervention for the best possible outcome.

- **Pre-trip travel planning:** Identifying potential health risks based on the destination and itinerary, and preparation of customized pre-departure plans for the region of travel.

- **Coordination of local medical care:** Helping members locate medical services appropriate for the situation if a medical condition requires local assistance.

- **Connection to Mayo Clinic physicians and alumni:** Collaborating with more than 3,700 Mayo Clinic physicians and an additional 18,000+ physicians around the globe to assist with member medical needs.

- **Medical evacuation:** Coordinating air medical evacuation to Mayo Clinic or another hospital of the member’s choice in the event of a serious illness or injury at no extra cost.*

Annual membership fees are specially discounted for Medallion members, and include all of the services described above. An individual membership is $720 per year, and family memberships are $900 a year. This reflects an outstanding value considering that the cost of a domestic air medical transport is typically in the tens of thousands of dollars, and an international transport can exceed $100,000.

Designed for those who appreciate personal freedom and security, Medallion Program members can take advantage of this special invitation for access to Mayo Clinic expertise should a health event occur — anytime, anywhere.

For more information, contact Mayo Clinic Preferred Response at 507-255-8536 or via email at preferredresponse@mayo.edu.

*Distance between facilities must be at least 150 miles.