Mayo Clinic is the first and largest integrated, not-for-profit medical group practice in the world. Doctors from every medical specialty work together to care for patients, joined by common systems and a philosophy that the needs of the patient come first.

From its beginnings as a small-town medical practice more than 100 years ago, Mayo Clinic has become perhaps the most recognized brand in health care. In 2009, 528,000 patients came to Mayo Clinic from throughout the United States and from 150 countries.

The Mayo Clinic Model of Care is what sets Mayo Clinic apart. It’s a set of principles that guided the clinic’s founders — Will and Charlie Mayo — in their early years of medical practice. These principles have been refined over more than a century of caring:

- Team approach
- Unhurried examination
- Physician leadership
- Salaried staff
- Not-for-profit group model
- Patient care strengthened by research and education

Mayo Clinic at a Glance (2009)

**Staff**

Staff physicians and scientists — 3,700
Administrative and allied-health staff — 49,000
Total — 55,900

**Locations**

- Campuses: Minnesota, Florida and Arizona
- Mayo Health System: 70 Midwestern communities
**Research**

Physicians, researchers and scientists work in teams, translating new discoveries to improve patient care.
- Research and review articles published: 4,640
- Active human research studies: 7,725

**Education**

- Five schools span the continuum of health-care professions
- 3,200 residents, fellows and students

**Economic Impact**

- More than 150,000 jobs created or supported
- National economic impact — $22 billion annually

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**Sharing Knowledge to Improve Health Care**

Through patient care, education and research, Mayo Clinic is developing new and innovative approaches to make health care better.

**AskMayoExpert**

This integrated online program facilitates learning, optimizes patient care and assures the highest levels of quality and safety. It includes:
- AskMayoExpert: Offers best-practice advice at the desktop
- MayoExpertPortfolio: Documents individual provider’s lifelong learning
- MayoExpertAdvisor: Using electronic medical records, detects semi-urgent medical situations, notifies caregivers, and provides links to relevant content in AskMayoExpert

**Mayo Clinic Health Manager**

Mayo Clinic and Microsoft collaborated to create this free online application for consumers to store medical information and receive personalized health guidance.

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**Patient Portal and E-visits**

Patients can check billing information or send a question to their health care team, which is answered within one business day.

**Mayo Multidisciplinary Simulation Center**

Mayo Clinic offers a simulated environment created to imitate real-life patient care settings, where providers and students can practice and master skills without putting patients at risk.

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